

WESTERN REGION

Cellular Coverage Survey Results

Based on 1390 Responses

Map of Areas with Service Address

Low Service Outages

High Service Outages

Service issues reported without a specific address.

Barrington	203
Highway 103	110
Tusket	99
Woods Harbour	30
Meteghan	17
Canaan	11
Digby Neck	11

What we Heard - The Key Takeaways

#1

People are **missing important calls** (doctor's appointments, children needing pickup etc.) due to poor cell service.

#2

Service interruptions on the 100 series highways was noted as especially bad.

#3

Some noted that **older models of cellphones were more reliable**. It's also an issue across service providers.

#4

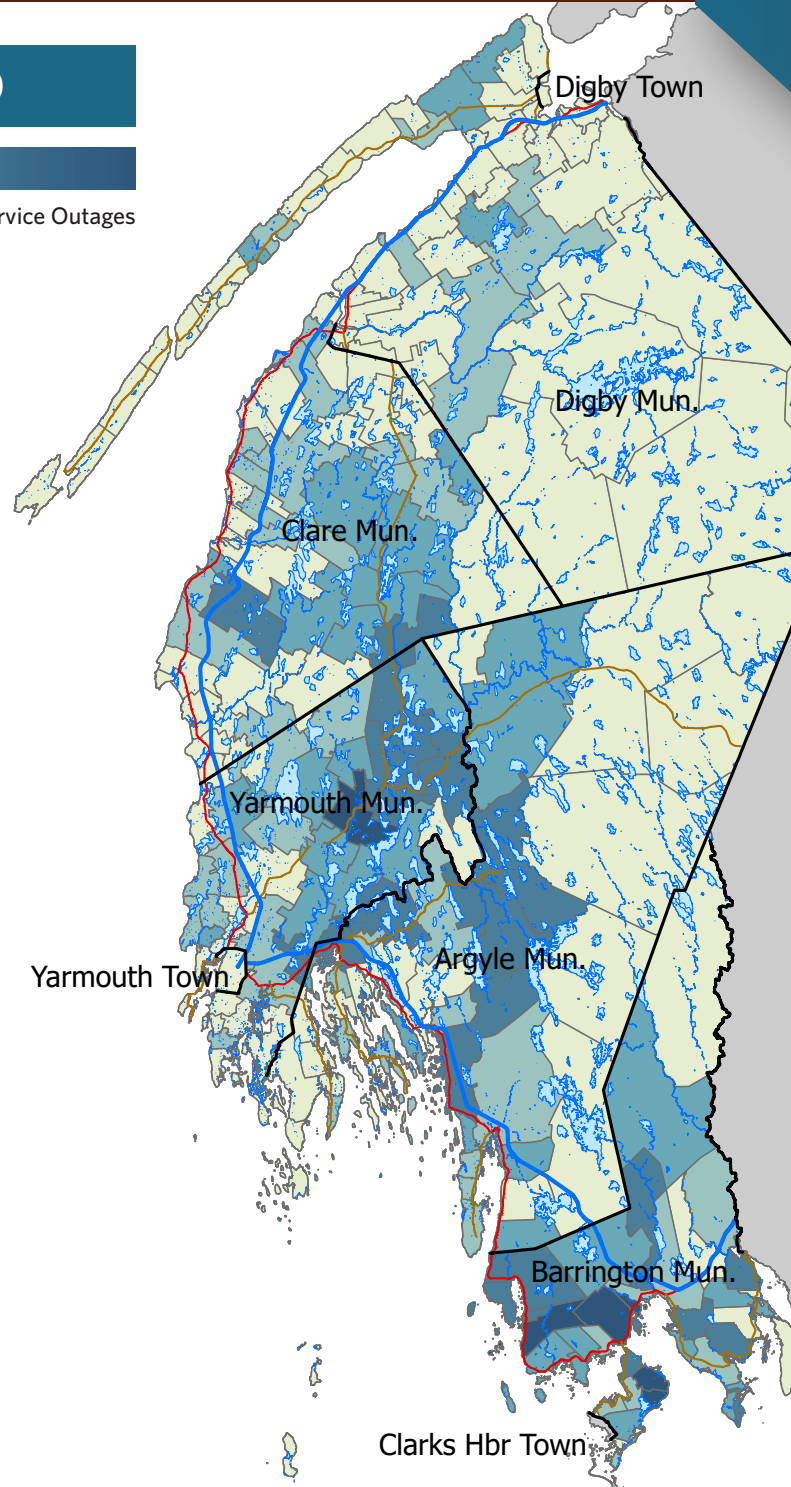
The more rural the area, the worse cell coverage seems to get. Especially in heavily forested areas.

#5

Some reported issues which came up after storms and wildfires **have never been resolved**.

#6

Even areas with consistent cell service **experience interruptions during periods of bad weather**.

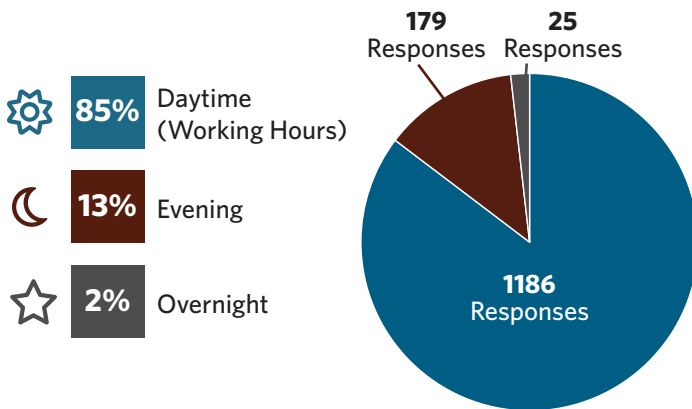


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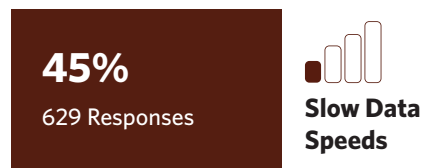
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Time of Day of Cell Coverage Issue



Type of Cellular Coverage Issue Experienced



What we Heard - Direct Quotes

“This is a daily occurrence. If there were ever an emergency, **I would not be able to contact anyone.**”

“**Poor signal every day regardless of weather conditions, I have to go outside to make or receive calls.**”

“It doesn’t matter what time of day it is, and this happens every single day. **I gave up calling people altogether.**”

“Need to have my phone on wifi assist to make phone calls in the house.”